

# DEACON

## DEACON INSURANCE WINS PROPERTY AWARD

Bournemouth based property insurance specialists, Deacon has won the first ever News On The Block magazine's Block Insurer of the Year Award. This was in recognition of its excellent performance as regards customer service and satisfaction.

Georgiana Hibberd, Associate Director for Residential of the Royal Institution of Chartered Surveyors, presented the Award to the company's Head of Business, Penny Jepson and the Deacon team at the ceremony held in London in December.

The winner's citation stated that:

*This Award is for an extremely important element of building ownership and management and the judges were looking in particular for response to customer needs, quality of service and customer satisfaction. The judges were very impressed with the way the winner of this award responds to client feedback in order to improve its customer service.'*

Penny Jepson, Head of Business commented: "We are delighted with this award, especially as we have seen significant growth over the past year. In the entire 20 years we have specialised in insurance for blocks of flats, our goal has been to provide the best service within the industry. We have also been committed to adding value to our clients by providing a whole insurance solution, from administration to claims, as well as support with FSA compliance, training and finance. This public recognition that we are meeting our goals makes us all very proud.

"To lead the market we constantly review our product range, as what is important to our clients is crucial to us to win new and retain existing business."

For more information on Deacon and the products available telephone 01202 310101 or visit [www.deacon.co.uk](http://www.deacon.co.uk).

## ENDS

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### **Deacon**

Deacon provides a wide range of insurance solutions for residential, commercial and mixed-use properties, including Blocks of Flats Buildings; Directors & Officers' Liability; Emergency Assist; Engineering Insurance and Inspection; Contents; and Let Property.

### **Barbon Insurance Group – Property & Commercial Division**

The Property & Commercial Division of Barbon Insurance Group Limited has a gross written premium of more than £150 million and is committed to delivering innovative insurance solutions, as well as risk management and consultancy services. The company has built an impressive reputation through knowledge, experience and a commitment to understanding its customers' businesses. Deacon is a trading name of Barbon Insurance Group Limited, which is authorised and regulated by the Financial Services Authority.

As well as Deacon, other market leading brands within the division are Keelan Westall, Cadogan Keelan Westall, Cadogan Hanover Park (comprising SaifInsure, TruckInsure, Plastech, Performance and CareAssured), BibaLet and Farr.